

FERMOR srl was born in 2000 by two partners who opened a small company focused on the construction of machine parts for other companies, operating in the area.

Until 2014 FERMOR srl cooperated with a company, producer of textile machineries, not only to make some machine parts but also projecting and developing machines, travelling to install and teach how to use them.

From here, thanks to the commitment of a couple, FERMOR srl renovates, producing its own machineries and selling them worldwide, focusing on the finishing application for fiber, threads and ropes; FERMOR decides to project and build most of the parts connected to the machine inside the company to have a better control of both quality and production time. In these years, FERMOR machines have been sold mostly outside Italy, both in Europe (Germany, France, Czech Republic, Lithuania, Poland, Portugal, Sweden and Norway) and Worldwide (South Africa, China, India, Brazil, Turkey).

To drastically reduce risks connected to working activities, all workers in different departments of the company are trained concerning safety and prevention, with meetings and trainings.

the company, aware that the success key point of any organization is the satisfaction of customers and all the parties involved, both internal and external, as well as an efficient and effective business organization, has recognized the need to have a system of quality management, in compliance with the requirements of the UNI EN ISO 9001: 2015 standard.

FOCUS ON CUSTOMERS:

FERMOR considers the satisfaction of the customers and all the interested parties and the fulfillment of their expectations as the central aspect of all the company's activities.

LEADERSHIP

FERMOR is working with a group of cooperators that are working focused on company mission, where everybody is giving the best positive support to the organization of the activities, to reach company goals.

PEOPLE ACTIVE PARTICIPATION

FERMOR undertakes to ensure that the people working in its name are competent, empowered and actively involved at all levels for the company's own success.

PROCESS APPROACH

FERMOR constantly verifies the activities carried out, defining the information flows and the responsibilities of each one to guarantee an effective organization of its decisional and operational processes.

IMPROVEMENT

FERMOR is never satisfied with the results achieved, because each one, in the company, is constantly focused on identifying improvements margin, both for effectiveness and efficiency of individual activities, and for the offer proposed to all customers.

EVIDENCE-BASED DECISION-MAKING PROCESS

FERMOR bases its strategic decisions on the analysis and evaluation of objective and verified data based on experience, in order to guarantee an effective evaluation of the company processes and the ability to achieve the expected results

RELATIONSHIP MANAGEMENT

FERMOR guarantees that relations with all the interested parties (customers, customers, partners) are based on principles of transparency and correctness, in order to guarantee the lasting success and the optimization of its performances

This document is made available, and constitutes a guideline, to people working in the name and on behalf of FERMOR Srl, as well as representing the charter of intent aimed at all our stakeholders (in particular customers, suppliers and partners)