

FERMOR Srl was founded in 2000 by two partners who, taking advantage of the strong presence of textile industries in the area where they lived, decided to open a company specialized in the development of projects, production of parts and installation of systems for third parties.

In 2014, with a new corporate setting, FERMOR Srl renews itself and begins the production and sale of its own machinery, focusing on yarn and rope finishing process.

A constant improvement of the production department, with the continuous expansion of production machinery, culminating with the 4.0 interconnection at the end of 2020, leads to greater control of production, with a precise schedule of construction times procedures.

The experience, the participation in a solid support and assistance network with key partners in the field, combined with the quality of the products have made possible an evolution not only of the company itself, but also of the attitude of the key management figures.

The machines of FERMOR Srl are mainly requested abroad, both in Europe (Germany, France, Czech Rep., Lithuania, Poland, Portugal, Sweden, Norway, Greece, Austria) and in the rest of the world (South Africa, China, India, Brazil, Turkey, United States, Mexico, Canada, Russia).

Over time, FERMOR Srl has studied and developed various finishing processes that find application in medical, yarn and technical treatment.

To drastically limit the risks associated with work activities, all the staff present in the various departments of FERMOR Srl is made aware of the problems inherent to prevention and safety at work, thanks to continuous training and information carried out both within the company and at training appointed and authorized by government bodies. Specific activities and courses are also reserved for reducing work-related stress and improving personal skills, especially for personnel with specific assignments.

The Company, aware that the main success factors of any organization are the satisfaction of customers and all interested parties, both internal and external, as well as an efficient and effective company organization, has recognized the need to adopt a System of Quality Management, in compliance with the requirements of the UNI EN ISO 9001: 2015 standard.

FOCUS ON CUSTOMERS:

FERMOR considers the satisfaction of the customers and all the interested parties and the fulfillment of their expectations as the central aspect of all the company's activities.

LEADERSHIP

FERMOR is working with a group of cooperators that are working focused on company mission, where everybody is giving the best positive support to the organization of the activities, to reach company goals.

PEOPLE ACTIVE PARTICIPATION

FERMOR undertakes to ensure that the people working in its name are competent, empowered and actively involved at all levels for the company's own success.

PROCESS APPROACH

FERMOR constantly verifies the activities carried out, defining the information flows and the responsibilities of each one to guarantee an effective organization of its decisional and operational processes.

IMPROVEMENT

FERMOR is never satisfied with the results achieved, because each one, in the company, is constantly focused on identifying improvements margin, both for effectiveness and efficiency of individual activities, and for the offer proposed to all customers.

EVIDENCE-BASED DECISION-MAKING PROCESS

FERMOR bases its strategic decisions on the analysis and evaluation of objective and verified data based on experience, in order to guarantee an effective evaluation of the company processes and the ability to achieve the expected results

RELATIONSHIP MANAGEMENT

FERMOR guarantees that relations with all the interested parties (customers, customers, partners) are based on principles of transparency and correctness, in order to guarantee the lasting success and the optimization of its performances

This document is made available, and constitutes a guideline, to people working in the name and on behalf of FERMOR Srl, as well as representing the charter of intent aimed at all our stakeholders (in particular customers, suppliers and partners)